



Issue No 58

Date May 2011

- Community Pharmacy Palliative Care Resource Folder
- Instalment dispensing requests from GP practices using EMIS
- Reorganisation of Community Pharmacy Clinical Governance Audit Facilitators
- Smoking Cessation Training: Friday 13th May, 2011
- Scottish Intercollegiate Guidelines Network

### Community Pharmacy Palliative Care Resource Folder

By now all Community Pharmacies in GG&C will have received a copy of a purple folder entitled 'Palliative Care Resources for Community Pharmacy'. This resource has been developed to support pharmacy teams provide a baseline service to patients requiring palliative care. The folder also contains information on the Palliative Care Network established to provide a more specialist service and includes details of the 71 participating pharmacies, the list of additional medicines they stock and guidance on accessing the courier service for delivering urgently required palliative care prescriptions. .

We have also included guidance on the prescribing of unlicensed medicines used in palliative care and some helpful advice on the prescribing of midazolam and other CD's. The new GG&C Palliative Care Guidelines are also contained in the folder for reference. These can also be accessed at [www.palliativecareguidelines.scot.nhs.uk](http://www.palliativecareguidelines.scot.nhs.uk) along with some patient information leaflets which you may find useful.

We have supplied a copy of the Macmillan resource catalogue and some Macmillan patient leaflets which can be ordered from their website. It may also be useful to find out about what support services are available locally and keep details of these in your folder. We would ask you to complete the contacts page on the inside front cover with details of your nearest network pharmacy, District Nurse base and out of hours District Nurse telephone numbers. Please familiarise yourself with this resource and keep it the pharmacy where it can be easily accessed by relief/locum pharmacists and support staff.

The folder represents a considerable amount of work and special thanks are due to the Macmillan Pharmacists Facilitator Project Team along with Janet Trundle and Elayne Harris for their invaluable input. We would particularly welcome any feedback on the content which should be sent to Carol Andrews, project co-ordinator at [carol.andrews@ggc.scot.nhs.uk](mailto:carol.andrews@ggc.scot.nhs.uk)

### Smoking Cessation Training: Friday 13th May, 2011

In order for a Community Pharmacy to become an accredited Smokefree Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.

We presently have some places available for the event on the 13<sup>th</sup> May 2011 at J B Russell House, Gartnavel Royal Hospital

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. It is open to all pharmacists and support staff. Regular locums are particularly encouraged to attend, therefore please pass this message on where appropriate. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).

Please contact us by phone on 0141 201 4945 **ASAP** if you wish to attend. Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform Annette Robb if you do not require lunch or you have special dietary requirements.

Please note that Parking at Gartnavel Hospital is restricted to 4 hours in designated parking bays for visitors, other travel instructions will follow with confirmation letter.

**Please note the change of venue for this Training Session.**

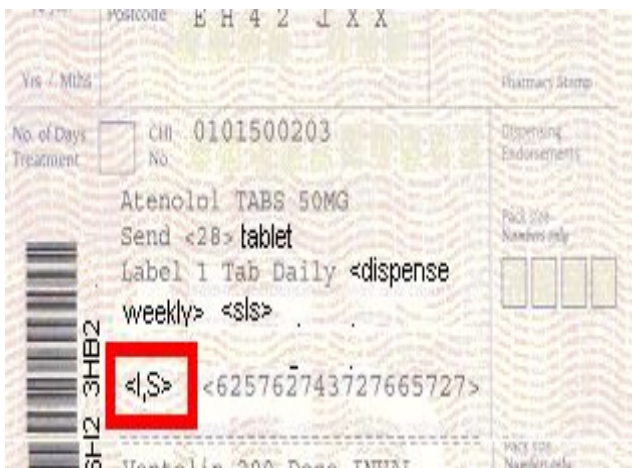
## Instalment dispensing requests from GP practices using EMIS

A problem has been identified for those GP practices that use EMIS clinical system. The problem relates to the instalment dispensing instruction which under certain circumstances won't print on the prescription, however will be present in the electronic message.

Our guidance at the moment for pharmacies who receive instalments prescriptions from GPs using EMIS for dispensing weekly etc -

a. If you already scan **all** scripts you should continue to do so. If the electronic message includes instalment instructions which **do not** appear on the paper you should return this to the GP and request a new prescription.

b. If you **do not** routinely scan all scripts you should check the paper script for <I> printed to the left of the DM&D code. This indicates that there should be instalment instructions.



## Reorganisation of Community Pharmacy Clinical Governance Audit Facilitators

The appointment of an additional member to the team has provided an opportunity to review the structure previously in place to support audit activity within community pharmacies. And we are delighted to welcome Joan Miller to the team. Joan will be known to many of you from her 'Keep Well' days and joins Hilary, Val, Adrienne and Fiona in bringing the team back up to strength. In realigning responsibilities, the decision has been taken to extend support to pharmacies in Clyde thus removing any disparity in the level of input provided.

With immediate effect, Facilitators will have responsibility for linking with community pharmacies in the following CHPs

CHP	Facilitator	Email contact address
Inverclyde & Renfrewshire	Val Reilly	val.reilly@ggc.scot.nhs.uk
North East Glasgow, Camglen & Northern Corridor	Fiona Moffat	fiona.moffat@ggc.scot.nhs.uk
North West Glasgow	Adrienne Fraser	Adriennefraser@nhs.net
South Glasgow & East Renfrewshire	Hilary Millar	hilary.millar@nhs.net
East Dunbartonshire & West Dunbartonshire	Joan Miller	Joanmiller@nhs.net

Facilitators will be in contact with you in the near future and further details can be obtained from this office or from your local contact.

## Scottish Intercollegiate Guidelines Network

The following guidelines have recently been published:

- SIGN 124: Management of adult testicular germ cell tumours
- SIGN 125: Management of atopic eczema in primary care

Please note that all published guidelines are available from the following web link: <http://www.sign.ac.uk/>

## CMS and PCR clinical support events – asthma

The second event in a series of training sessions to support community pharmacists with CMS, particularly in relation to care planning, will be held on asthma. As before, the evening will take the form of an overview of the therapeutic area, followed by a short case study and then time to discuss what sort of care issues could a pharmacist encounter with a patient and how/ what to complete in the various fields for the Pharmacy Care Record. There will also be an opportunity to learn about correct inhaler use.

These events are intended to provide targeted training for CMS in specific therapeutic areas and do not replace the in-pharmacy support visits being currently undertaken by ePharmacy IT facilitators, Pharmacy Champions or myself. This event will take place on **Thursday 12th May, Campanile Hotel Tunnel St, Glasgow** and will **commence at 6.45pm** and be finished by 9pm at the latest.

This event is for pharmacists only as numbers may be restricted to 120 due to size of the room! A buffet and refreshments will also be available from 6pm. Please contact Bridie McCallum 0141 201 5528 or Fax 0141 201 5637