



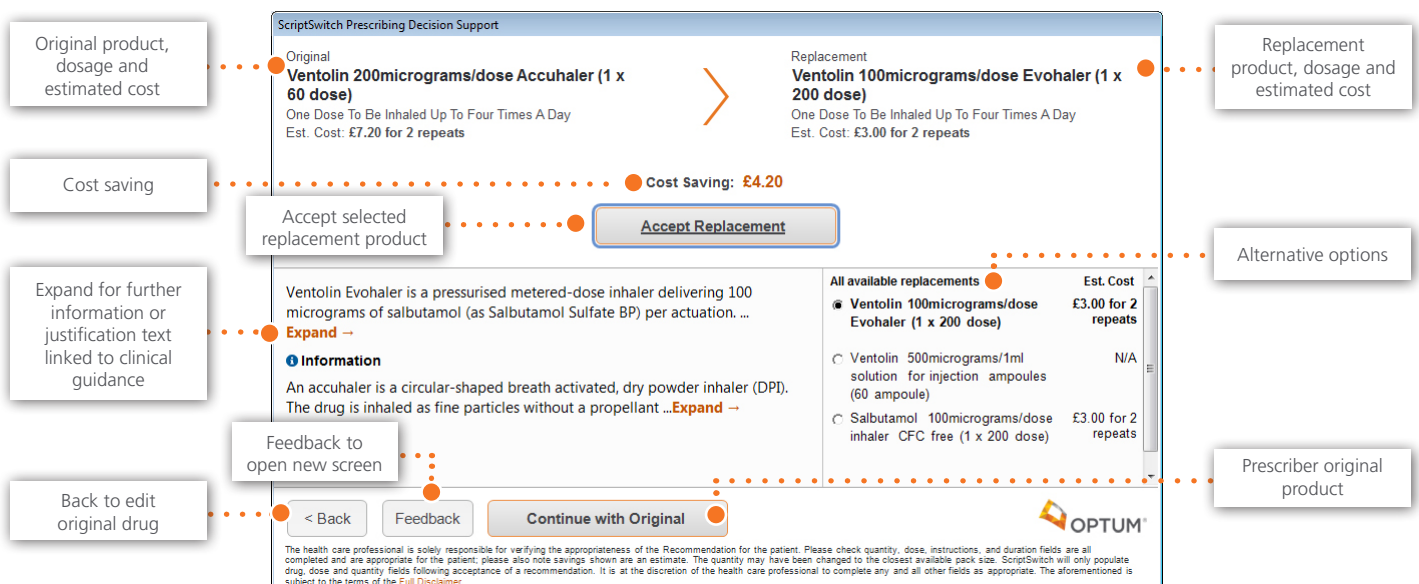
Your new look ScriptSwitch pop-up

Your ScriptSwitch® pop-up has been redesigned to enhance the usability and clarity of its interface. Based on feedback from prescribers and following a series of focus groups, we have reviewed how users interact with ScriptSwitch and implemented a number of improvements.

A more intuitive experience

To help alleviate alert fatigue we have made some changes to the overall look.

- **Improved readability** — increased size of text to display information with greater clarity.
- **Easier to scan** — the size of the ScriptSwitch pop-up has been enlarged to make it easier to find the information you need quickly.
- **Recommendation rationale text** — more space has been given to the justification text and information fields reducing need to scroll. Additionally, a new 'Expand' function gives you the option to read more.



The screenshot shows the 'ScriptSwitch Prescribing Decision Support' window. It compares an 'Original' product with a 'Replacement' product. The original is 'Ventolin 200micrograms/dose Accuhaler (1 x 60 dose)' with an estimated cost of £7.20 for 2 repeats. The replacement is 'Ventolin 100micrograms/dose Evohaler (1 x 200 dose)' with an estimated cost of £3.00 for 2 repeats, resulting in a cost saving of £4.20. The interface includes an 'Accept Replacement' button, an 'Expand' function for clinical information, and a list of 'All available replacements' with their respective costs. Navigation buttons at the bottom include '< Back', 'Feedback', and 'Continue with Original'. A footer disclaimer is also present.

Original product, dosage and estimated cost

Replacement product, dosage and estimated cost

Cost saving

Accept selected replacement product

Expand for further information or justification text linked to clinical guidance

Feedback to open new screen

Back to edit original drug

Alternative options

Prescriber original product

Updated labels and changes to pop-up buttons

In response to feedback, labels on ScriptSwitch pop-up buttons have been updated to provide a clearer indication as to the action taken. This is to support prescribers to make the appropriate clinical decision.

- 'Cost Saving' and 'Negative Cost Saving' replace the 'Cost Benefit' field.
- 'Continue Original' replaces 'Prescribe Original'.
- 'Back' replaces 'Edit Original'.
- New style buttons 'Accept replacement' and 'Continue With Original' are now clearly differentiated from 'Back' and 'Feedback'.

Greater detail

We have made modifications to provide you with more detail within the pop-up.

- **Estimated cost saving display** — where ScriptSwitch is unable to calculate the cost saving, the text will now display 'unable to calculate cost saving' and N/A will be displayed for both the original and replacement products.
- **Negative cost saving display** — If a switch recommendation is no longer cost effective this will now be clearly identified with 'Negative cost saving' being displayed alongside the cost.

Alternative rationale for recommendation

Your local medicines management team now have the option to provide alternative rationale for a suggested switch. If a recommendation offers clinical advantages, 'Cost Saving' will no longer be visible and the reason for the alternative switch recommendation will be provided in its place.

Changes to the feedback tool

Updates include the provision of one field to provide feedback.

This change replaces the previous need to fill out multiple fields. Prescribers also now have greater flexibility to feedback only on what is required. Using a radial button, you can select specific areas of a recommendation to leave feedback.

The screenshot shows the 'ScriptSwitch Prescribing Decision Support' interface. At the top, a header reads 'Feedback - select which recommendation(s) you would like to leave feedback on'. Below this, two columns compare an 'Original' product (Ventolin 200micrograms/dose Accuhaler) and a 'Replacement' product (Ventolin 100micrograms/dose Evohaler). A table lists 'All available replacements' with columns for product name and 'Est. Cost'. A 'Feedback for Ventolin 100micrograms/dose Evohaler' section contains a text box for feedback and a 'Cancel' button. At the bottom, there is a 'Send' button, a text field for the prescriber's name (containing 'Dr. John'), and a note: 'This feedback will be sent to your medicines management team'. The OPTUM logo is in the bottom right corner.

Callouts in the image:

- Radio buttons indicate product being provided feedback on
- Text box to enter required feedback information for medicines management team
- Cancel feedback process
- Optional field for prescriber name
- To send feedback text to medicines management team to review

Should you have any questions or require more information about any of these changes

Call: +44 (0)2476 214 700

Email: support@scriptswitch.com



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