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Scottish Cancer Patient Reported Outcome Measures Forum

Key learning from Meeting 5 – 31st October 2025

The 5th SC PROMs Forum event 31st October 2025

The online event featured a comprehensive agenda with 2 guest presentations from NHS Healthcare Improvement Scotland, and those working with PROMs in clinical practice in NHS Wales with Promptly Health. A total of 100 people registered and 58 attended.

The Scottish Cancer PROMs Advisory Group, with help from previous Forum events, created the [SC PROMs Toolkit](#). The aim of the event was to celebrate 1 year of the SC PROMs Toolkit, share successes in PROMs implementation and hear more about Scotland's plans for PROMs both in cancer and beyond.

Many thanks to the speakers who contributed to the event, all attendees who participated, posed questions and commented, the Executive Team for organising and facilitating the event, and the SC PROMs Advisory Group for their steer and support.

The Scottish Cancer PROMs Forum (SC PROMs Forum) is an open collaborative space for anyone to contribute and learn about work in Patient Reported Outcome Measures (PROMs), and how they can be collected as part of routine care. PROMs can help us better understand and manage the impact of cancer and its treatment on quality of life. The Forum has supported the Scottish Cancer PROMs Advisory Group in the implementation of the PROMs Core Principles and Toolkit, as well as reviewing their effectiveness in supporting the collection and use of PROMs in clinical practice in Scotland.

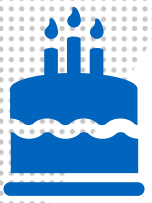
On the next pages you will find: the event agenda; a summary of the SC PROMs Toolkit use so far; some of the questions and answers posed; biographies of each speaker; and details of how to get more information on the Scottish Cancer PROMs Forum and Advisory Group.

Scottish Cancer PROMs Forum Meeting 5 Agenda

Friday 31st March 2025 10am – 12noon, MS Teams Webinar

Introduction	Time	Chair / Speaker / Instructions
Welcome from Scottish Cancer Patient Reported Outcome Measures Advisory Group (SC-PROMs AG) and introduction to the SC-PROMs Forum	10:00am – 10:10am (10 mins)	Prof Peter Hall , Prof and Consultant Medical Oncologist, Edinburgh Cancer Research Centre, University of Edinburgh; Edinburgh Health Economics Group Lead, Edinburgh Clinical Trials Unit & Co-Chair of the SC PROMs Advisory Group
Presentations		
Presentation: Driving better patient outcomes in NHS Wales through PROM-based frailty screening	10:10am – 10:30am (20 mins)	Sion Rosser , Key Account manager, Promptly Health Diana Avram , Customer Success Manager, Promptly Health Michelle Waddell , Business Development Manager (UK), Promptly Health Kerith Jones , Interim Head of Value Based Healthcare, Swansea Bay Health Board, NHS Wales Kelly Jenkins , Project Manager, Swansea Bay Health Board, NHS Wales Elvira Aradilla , Business Development Manager Promptly Health
1 year of the Scottish Cancer PROMs Toolkit <ul style="list-style-type: none"> What is the Toolkit? How was it developed? What does it contain? Where can I find it? What are the future plans? 	10:30am – 10:50am (20 mins)	Emma Dunlop (Research Fellow, Cancer Medicines Outcomes Programme–Public Health Scotland (CMOP-PHS) University of Strathclyde, Co-Chair of the SC-PROMs Advisory Group)
Break	10:50am – 11:00am (10 mins)	–
Presentation: Towards a nationally coordinated approach to PROMS: progress and future plans	11:00am – 11:30am (30 mins)	Dr Ann Wales (Programme Lead, Knowledge and Decision Support, NHS Healthcare Improvement Scotland)
Discussion		CHAIR: Prof Peter Hall
Audience Question & Answer on the Scottish Cancer PROMs Toolkit and presentations	11:30am – 11:45am (15 mins)	Please use the Q&A function to pose questions, the Chat function to make comments, or you can raise your hand and ask your question. Please read the Participation Guide (available to those who register) nearer the time.
Thank you	11:45am – 11:50am (5 mins)	SC PROMs Advisory Group Executive Team
CLOSE		

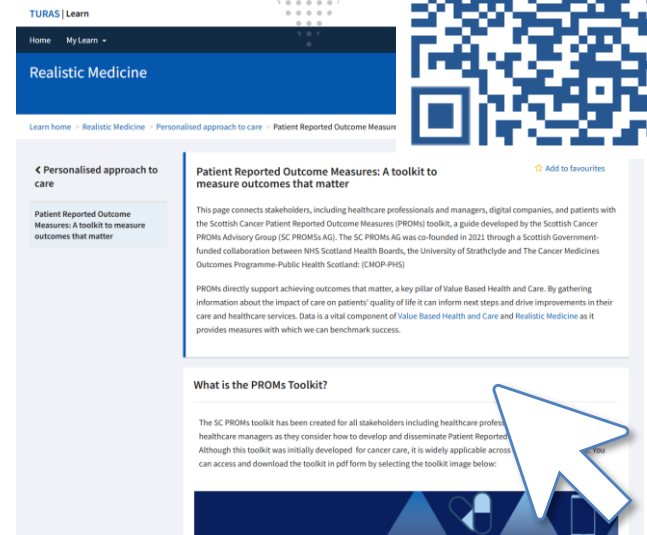
1 year of the Scottish Cancer PROMs Toolkit



The [Scottish Cancer Patient Reported Outcome Measures Toolkit](#) launched Oct 31st, 2024. It is hosted on NHS Education for Scotland Turas site, via Realistic Medicine's Turas page.

The Toolkit contains several key features, including:

- Introduction and background on PROMs, Scotland's PROMs journey, and how the Toolkit was developed.
- Examples of how PROMs can be used at individual patient, service and national levels.
- The "Case for PROMs" – key evidence outlining the strong need for PROMs in clinical practice.
- The PROMs Core Principles – in fulfilment of [Action 126 of the Scottish Government's Cancer Action Plan for Scotland 2023–2026](#).
- Links to other information and resources and contact details.



In 1 year*, the Toolkit has had 1,283 views & 255 downloads

[Leave feedback here](#) or get in touch to learn more about our evaluation plans: PHS.CMOP@PHS.scot

The Toolkit will be evaluated & refreshed by March 2027

*data from of 30th Sept 2025



Q&A Content

Here we have included a summary of the questions and answers posted in the Q&A during the event.

Question: “Do you know how many patients >65 are completing this themselves, and how many need their children, etc, to help input?”

Answered in meeting.

Question: “Could you have a banner when someone logs into Turas, like the Mandatory learning and Browse learning resources one, to direct people to the toolkit?”

Answered in meeting.

Question: “In theory, could the Scored Patient–Generated Subjective Global Assessment (PG–SGA) be issued to anyone on an urgent suspected cancer pathway?”

Answer: “Yes definitely.”



Chat Content

Here we have included a summary of the comments and insights from the chat.

Acronyms used in discussions:

CHI (Community Health Index) number: a unique number for patients in NHSScotland, used to uniquely identify them across the health system.

VPAG: voluntary scheme for branded medicines pricing, access and growth

EPR: Electronic Patient Record

Comments and other questions:

Question: “I am the project lead for implementing personal community, an Intersystems platform in NHS Lothian which is fully integrated with Trakcare. Patients are asked to complete questionnaires on the personal community platform and their answers come back into the patient record. It is at the very early stages of roll out and we are working across Lothian with multiple services. Sending PROMs to breast cancer and prostate cancer patients is on our roadmap of work. We are using personal community to send mental health staying well plans, pass plans and asking patients that are part of our choices service to complete questionnaires ahead of their appointment. Interested to hear more of what is being developed for the Scottish platform.”

Answer: “Yes we have the clinical lead for the Lothian Trakcare project on our implementation group for the nationally coordinated approach. Should help to join up our approaches and share learning”

Links:

Link to the Scottish Cancer PROMs Toolkit : [Patient Reported Outcome Measures: A toolkit to measure outcomes that matter | Turas | Learn](#)

Link to the Toolkit feedback form [SC Patient Reported Outcome Measures \(PROMs\) Toolkit Feedback Form](#)



What Next?

- The Scottish Cancer PROMs Advisory Group will take the information shared in the presentations and in this report to continue to support the use of the SC PROMs Toolkit and inform plans for the PROMs Toolkit evaluation and development of potential future versions of the toolkit
- This report will be shared with the Scottish Cancer PROMs Advisory Group and all those who registered for this SC PROMs Forum Event.
- This report will also be shared with the Scottish Cancer Strategic Board at Scottish Government. This is who the Scottish Cancer PROMs Advisory Group reports to.

Presenter Biographies

Elvira Aradilla, Business Development Manager Promptly Health

Elvira works with Promptly Health and leads on Branding and Communications. Elvira helps healthcare organisations to unlock the power of data for better health outcomes and accelerate innovation.

Diana Avram Customer Success Manager, Promptly Health

Diana has been involved with the NHS Wales ViHC PROMs programme since its early stages and has played a key role in its rollout. Over the past 20 months, she has overseen the implementation and collection processes as a CSM, ensuring effective delivery and continuous improvement of the programme's outcomes.

Sion Rosser, Key Account Manager, Promptly Health

Sion oversees the All-Wales PROMs collection contract, supporting six Health Boards and Trusts across Wales.

Michelle Waddell, UK Business Development Manager, Promptly Health

Michelle is leading Promptly's UK growth, with a focus on expanding partnerships across the UK healthcare ecosystem. She works with life sciences organisations, NHS Trusts, and research networks to enable the collection and use of Patient-Reported Outcome Measures (PROMs) in real-world settings.

Dr Ann Wales (Programme Lead, Knowledge and Decision Support, NHS Healthcare Improvement Scotland)

Ann is national Programme Lead for Knowledge and Decision Support, based in NHS Healthcare Improvement Scotland. She leads the national decision support programme funded by Scottish Government Digital Health and Care and promotes methods for mobilising knowledge to improve health and care services. The cornerstone of this programme is the Right Decision Service – a 'Once for Scotland' source of digital tools that bring evidence to the fingertips of professionals and citizens through day-to-day technology such as web and mobile apps and embedding in electronic care systems.

Prior to taking up this post, Ann held national roles in knowledge management, digital development and decision support in Scottish Government and the Digital Health & Care Innovation Centre. She also led national development of knowledge strategy for health and social care and digital knowledge services as Programme Director for Knowledge Management within NHS Education for Scotland. The driving force behind Ann's work is fusing digital technology and knowledge to embed evidence into day-to-day practice across health and care.

SC PROMs AG Executive Team

Prof Peter Hall, Reader and Consultant Medical Oncologist, Edinburgh Cancer Research Centre, University of Edinburgh; Edinburgh Health Economics Group Lead, Edinburgh Clinical Trials Unit & Co-Chair of the Scottish Cancer PROMs Advisory Group


Peter is an academic Medical Oncologist with a research interest in Health Economics, Data Science and Health Technology Assessment in Cancer. The focus of his research is on the development of improved methods for efficient research design, cost-effectiveness analysis and the measurement of clinical and socioeconomic outcomes using data obtained from clinical trials and routinely collected within health systems. He leads the Edinburgh Cancer Informatics Programme which provides healthcare data analytical capabilities for both NHS Cancer Services in South East Scotland and the CRUK Scotland Centre's research programmes. He treats patients with breast cancer within the NHS at the Edinburgh Cancer Centre.

Emma Dunlop, Research Fellow, Strathclyde Institute of Pharmacy & Biomedical Sciences, University of Strathclyde & Co-Chair of the Scottish Cancer PROMs Advisory Group

Emma is a researcher in the Pharmacoepidemiology & Health Care Research Group at the University of Strathclyde. She works on the Scottish Government-funded Cancer Medicines Outcomes Programme–Public Health Scotland (CMOP-PHS); a national collaboration between the University of Strathclyde, NHS Boards and Public Health Scotland. The main aim of CMOP-PHS is to understand the real-world impact of cancer medicines on patients in Scotland. Emma is also passionate and active about patient and public involvement.

Debbie Provan, Clinical Advisor, Cancer & Rehabilitation Unit, Scottish Government

Debbie is a Clinical Advisor to the Scottish Government's Cancer and Rehabilitation Unit. She is responsible for a number of actions within the current Cancer Action Plan and 10-year Cancer Strategy, including those which focus on prehabilitation, single point of contact and patient reported outcome measures (PROMs). With a background in Dietetics, she has worked in cancer services for a number of years, spending a significant time supporting the delivery of Scotland's Transforming Cancer Care Programme through Regional Clinical Lead and National AHP Lead roles.



Kevin Gallagher, Specialist Trainee in Urological Surgery, NHS Lothian & Fellow for Data Driven Innovation, Clinical Lecturer, Public Health Scotland

Kevin is a Specialist Trainee in Urological Surgery, Academic Clinical Lecturer in Urology at the Cancer Informatics Group, University of Edinburgh and Clinical Fellow for Data Driven Innovation with the Centre for Sustainable Delivery / Public Health Scotland. Kevin has an interest in using real world healthcare data more effectively for quality improvement and incorporating patient reported outcome measures in this. Kevin leads a national programme collecting patient reported outcome measures after prostate cancer treatment. He also leads a global cluster randomised controlled trial testing a digital performance feedback intervention to improve quality in bladder cancer surgery.

This report of the 5th SC PROMs Forum event was written by the SC PROMs Forum & Advisory Group Executive Team.

Emma Dunlop– Co-Chair, SC PROMs AG, Research Associate, Cancer Medicines Outcomes Programme, University of Strathclyde

Prof Peter Hall– Co-Chair, SC PROMs AG, Academic Medical Oncologist, University of Edinburgh

Debbie Provan– Clinical Advisor, Cancer Policy, Scottish Government

Kevin Gallagher– Specialist Trainee in Urological Surgery, NHS Lothian & Fellow for Data Driven Innovation, Clinical Lecturer, Public Health Scotland

Kerry Gentleman– Policy Manager, Scottish Government

To find out more about the Forum or Advisory Group, please contact
PHS.CMOP@phs.scot

To sign up for alerts about future Forum events, [please complete this online form](https://forms.office.com/e/WpaLxCE9YX) (or copy & paste <https://forms.office.com/e/WpaLxCE9YX>)

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